

Government-operated utility: **Mason Creek Utility District**  
Mail address: **847 Dominion Dr.**  
Electronic: **billing@mcud.com**

**Notice Regarding Disclosure of Customer Information (with Request Form)**

**Notice:** Certain customer information (like street address and other personal information, in a customer’s account record and information relating to the volume or units of utility usage or the amounts billed to or collected from the individual for utility usage) is excepted from disclosure under Texas Government Code, Chapter 552 (Public Information Act) or the Texas Utilities Code, Chapter 182 (Rights of Utilities Customers), or both.\* Chapter 182 also provides that a customer of a government-operated utility has the right to request disclosure of customer information by marking an appropriate box on the form shown below and returning it to the government-operated utility, either by mail or electronically (addresses shown above). Also, a customer or a representative of the customer may receive information excepted from disclosure by Chapter 552 if the information directly relates to utility service provided to the customer and is not otherwise confidential by law.

**Request:** The customer identified below requests that the government-operated utility disclose the information indicated below to the person or entity (or the public), as indicated below:

*(mark appropriate box on the form, fill the blanks and sign)*

- Customer requests and authorizes the government-operated utility to disclose:
  - customer’s address and other personal information
  - information regarding customer’s usage, services and billing, including amounts billed or collected for utility usage, delinquencies, etc.

Disclose to: Name: \_\_\_\_\_

Address: \_\_\_\_\_

- Customer requests and authorizes the government-operated utility to disclose customer’s account information to the public upon written request by any member of the public.

Customer name: \_\_\_\_\_ Account Number: \_\_\_\_\_

Customer’s service address: \_\_\_\_\_

Signature by or for customer: \_\_\_\_\_ Check here ( ) if signer is officer or agent.

Name of signer (printed): \_\_\_\_\_

Telephone number of signer: \_\_\_\_\_

\*Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation. A government-operated utility or an officer or employee of a government-operated utility is immune from civil liability for a violation of Texas Utilities Code, Chapter 182, Subchapter B.